Food and Agriculture Organization of the United Nations

International Plant Protection Convention

ICC international computing centre

IPPC GeNS Application

Production Version

Release Notes

Release Version September 2021

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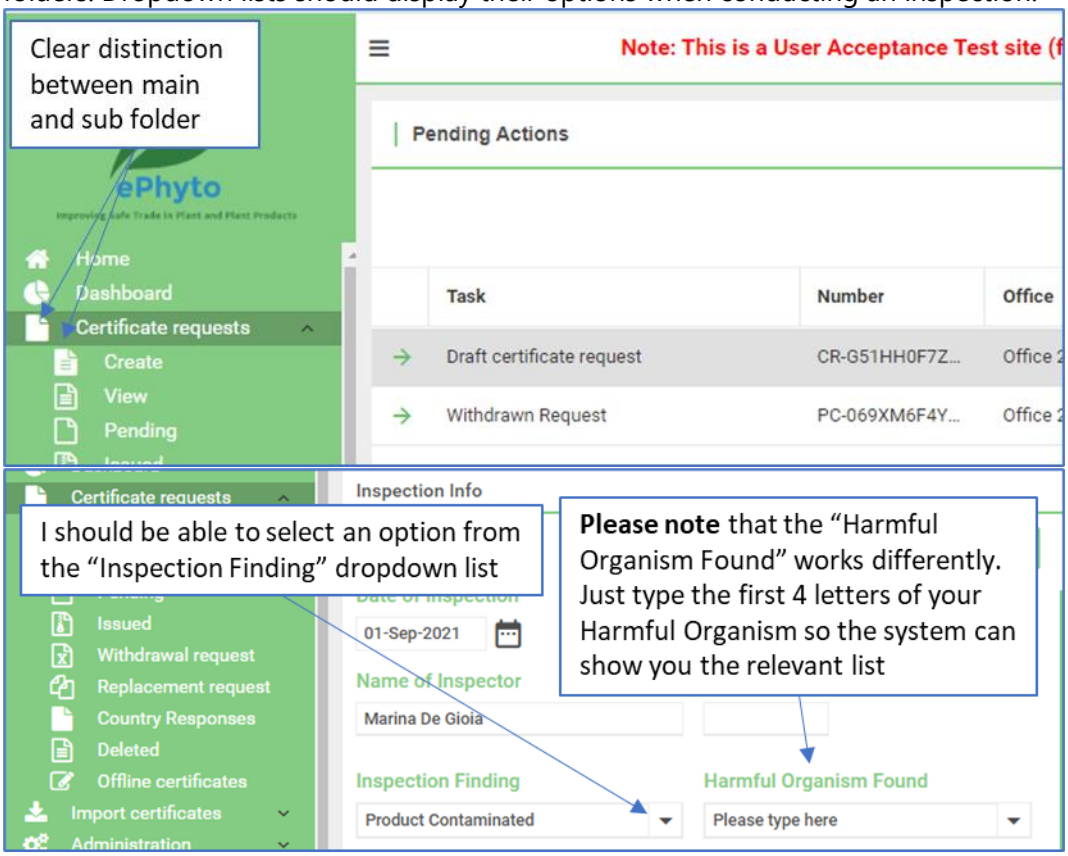
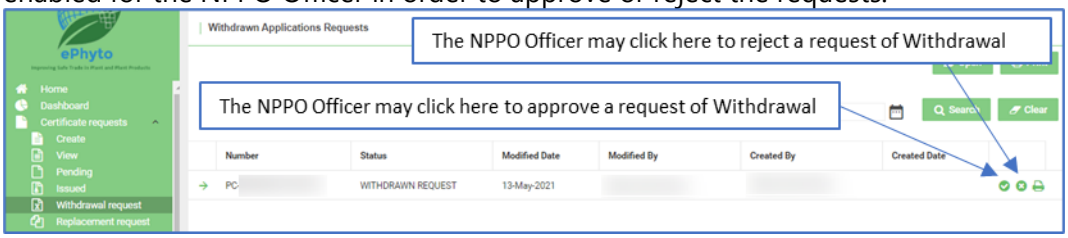
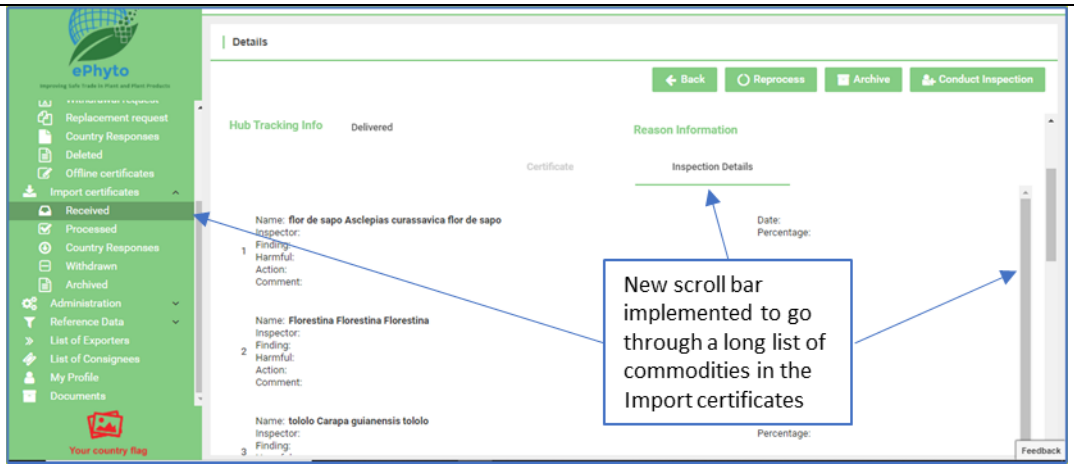
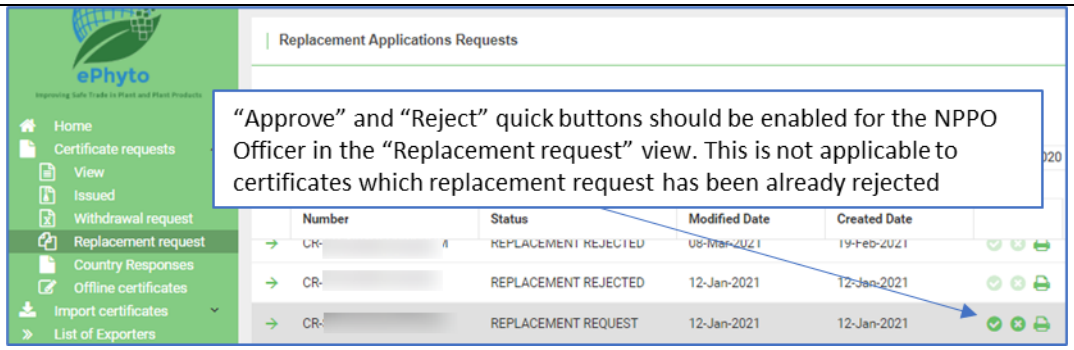
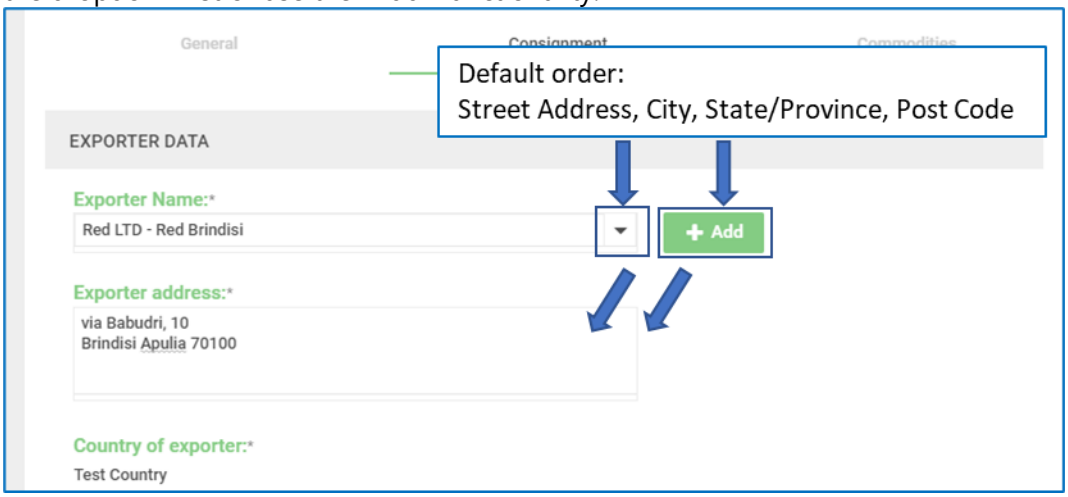
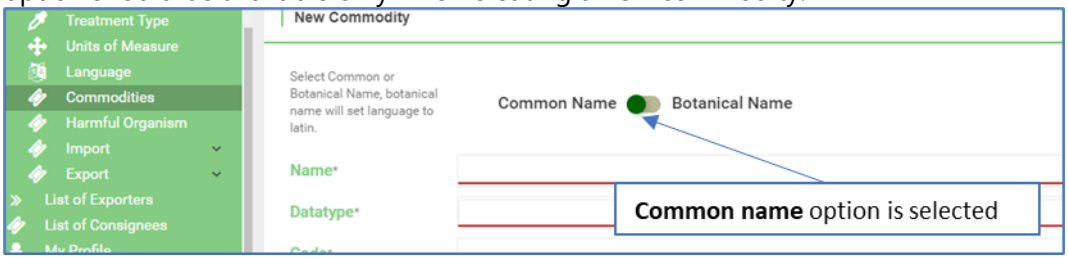
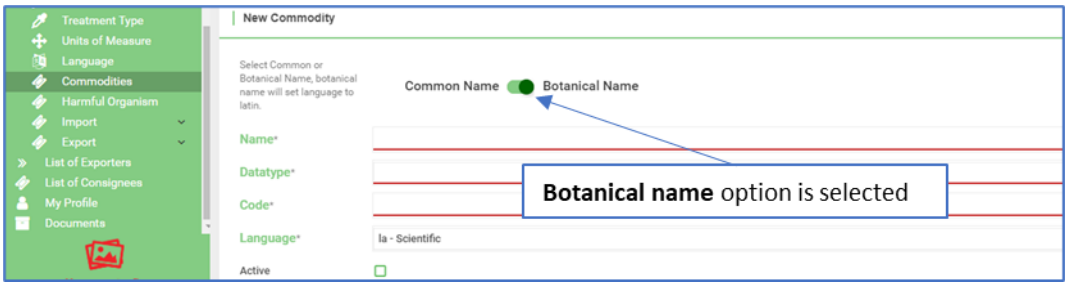
1 Fixes

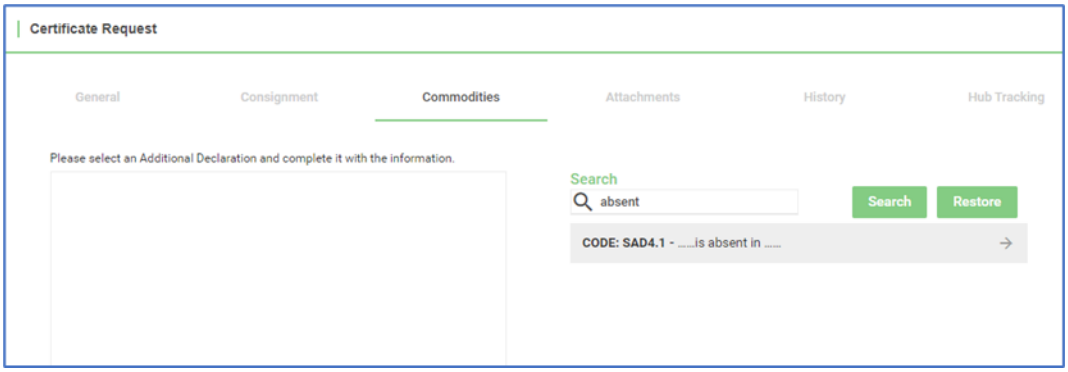
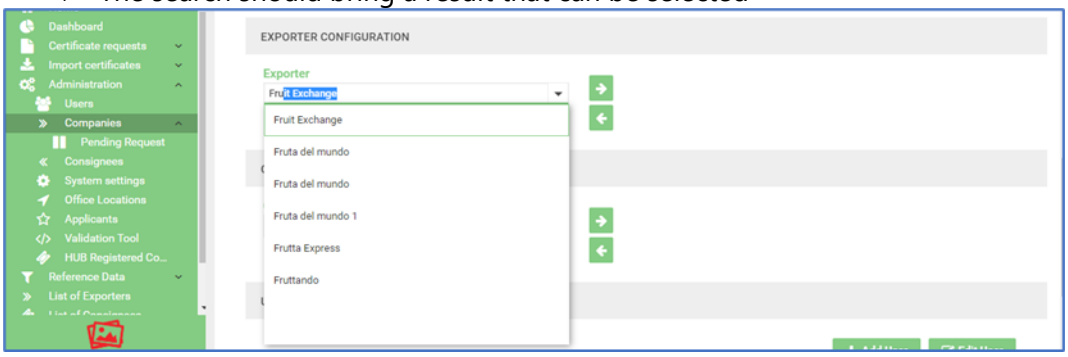
Reference	Description
IGN-1595	The sidebar should be aligned correctly with a clear distinction between main and sub folders. Dropdown lists should display their options when conducting an inspection. 
IGN-1644	"Withdrawal request" and "Replacement request" views should show quick action buttons enabled for the NPPO Officer in order to approve or reject the requests. 
IGN-1654	[IMPORT CERTIFICATES] Implement a new scroll bar to be able to see more than 9 commodities in the Import certificates folder

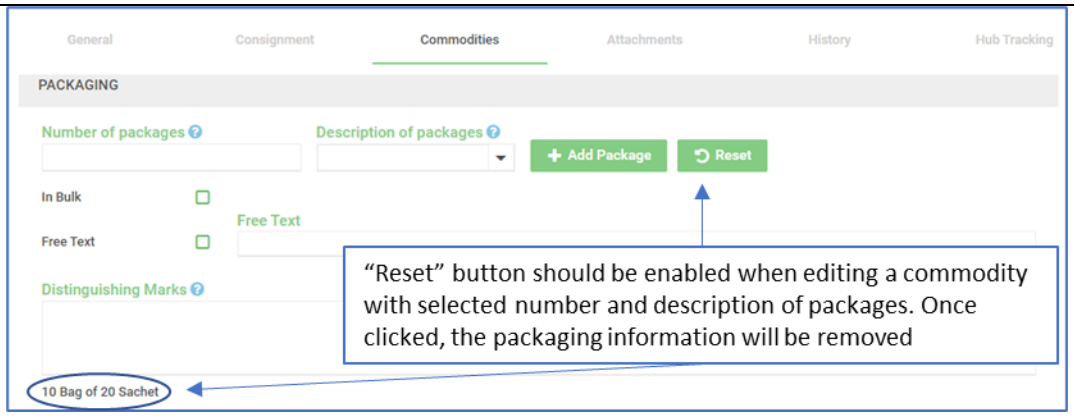
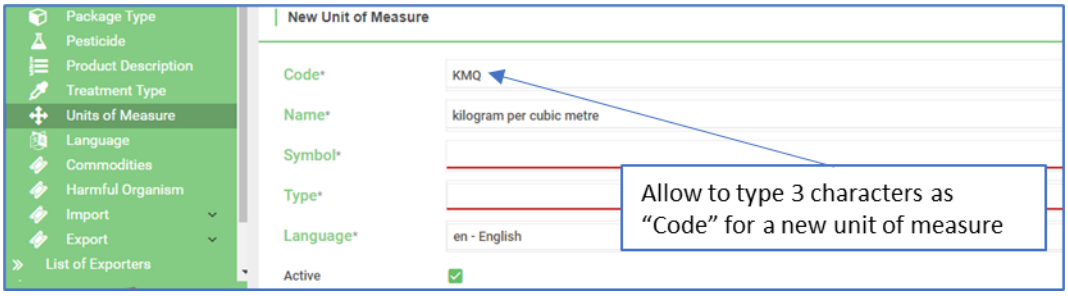
	
IGN-1863	[FRENCH INSTANCE only] Company Registration form on login page must visible in French
IGN-1895 & IGN1900	[EXPORT] The NPPO Inspector should be able to reject a Certificates Request when conducting an inspection
IGN-1903	NPPO Admin should be able to remove the NPPO Admin role upon creation of new users (before saving profile changes). - Click "Administration" - Click "Users" - Click "New" - Scroll down to "Roles" dropdown list and select the "NPPO Admin" - Click the right arrow - Now, select the "NPPO Admin" role and click the left arrow The GeNS should allow the action
IGN-1909	[UAT] Country Response should be delivered to the exporter (see IGN-1901 for further details)
IGN-1910	In the country response email notification change the following line from "The request for phytosanitary certificate has received a response from the destination country." to "You have just received a response from the destination country on the following Phytosanitary Certificate". **Please note:** this specific notification can be enabled by the NPPO Admin in System Settings > "Enable country response notification"
IGN-1912 & IGN-1913	[LK USER FEEDBACK] Same email notification should not be sent multiple times when the NPPO has the following configuration enabled: Go to System Settings > "Enable received certificate notification" Make sure to have a large list of NPPO Officers (e.g. Sri Lanka can test with its almost 80 NPPO Officers)
IGN-1918	[FRENCH INSTANCE only] When Company User submits the certificate request, he/she should be able to click "Qui".
IGN-1922	UZ invalid envelope should not stop the importing process among other countries
IGN-1949	The NPPO Officer should be able to either approve or reject the replacement requests by using the quick buttons in the "Replacement request" view.


ePhyto
Home
Certificate requests
View
Issued
Withdrawal request
Replacement request
Country Responses
Offline certificates
Import certificates
List of Exporters
Replacement Applications Requests
"Approve" and "Reject" quick buttons should be enabled for the NPPO Officer in the "Replacement request" view. This is not applicable to certificates which replacement request has been already rejected
Number
Status
Modified Date
Created Date
REPLACEMENT REJECTED
12-Jan-2021
12-Jan-2021
REPLACEMENT REQUEST
12-Jan-2021
12-Jan-2021

2 Enhancements

Reference	Description
IGN-1603	Default order of the full address in the Certificate Request must be the same one (Street Address, City, State/Province, Post Code) either if you select the Exporter/Consignee from the dropdown list or use the "Add" functionality: 
IGN-1612	Change the buttons design "Common Name" or "Botanical Name" to a toggle Go to "Reference data" > "Commodities" > "New" By default, the choice is set on "Common Name" Click the toggle switch to set "Botanical Name" and the whole switch will turn green. This option should be available only when creating a new commodity.  
IGN-1642	Update Language filter in Reference Data to display both language code and language name (e.g. en-English)
IGN-1657	[LK USER FEEDBACK] Allow to type up to 512 characters in the "Free text" field under "Packaging" at commodity level
IGN-1680	[Additional Declaration] After searching for an AD at commodity level, show the results at the top of the list. Create a Certificate Request Add a new commodity Scroll down to the AD section Type "absent" to find all the Additional Declarations including such word

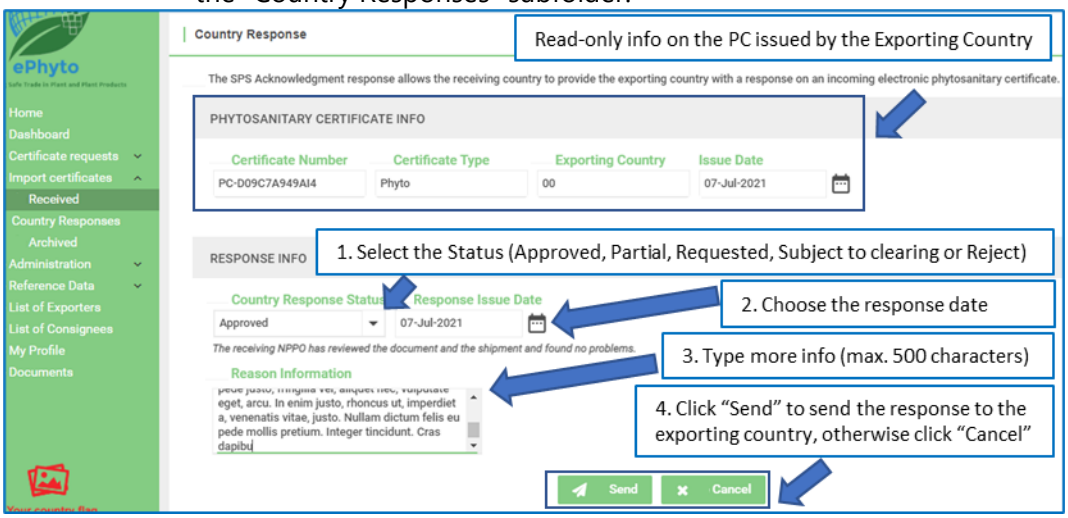
	Click "Search" 
IGN-1687	It should be possible to type and select the exporter in the "Company" profile - Go to "Administration" - "Companies" - Select any Company (status could be MANUAL_REGISTRATION or REGISTERED) - Scroll down to "Exporter Configuration" (the same is applicable to the below "Consignee configuration") - In the dropdown list start type the name of an existing exporter. - The search should bring a result that can be selected 
IGN-1862	[FRENCH INSTANCE only] Emails should be in French language.
IGN-1874	[CERTIFICATE REQUEST CREATION] Show the following popup message when "Country of Consignee" gets changed in "Consignment" tab and it is different from "Name of importing country" in the "General" tab: *Please note that your importing country differs from consignee country. Are you sure you wish to continue?*
IGN-1866	[IL USER FEEDBACK] Allow to reset the packaging information when modifying a commodity line. Create a CR and add a new commodity Type number of packages and select the description of packages. Then save the commodity line Edit the commodity and click the "Reset" button.

	
IGN-1867	[IL USER FEEDBACK] Allow to create a new unit of measure (in "Reference Data") with more than 2 characters. 
IGN-1896	[IL USER FEEDBACK] To be able to confirm an ingredient when its unit is typed (and not selected). Open a certificate request and either add or edit the commodity Scroll down to "Disinfestation/Treatment" section Click "Add" Type a chemical Type a digit as "Concentration" Type a unit as "Unit" Click "Confirm ingredient" You should be able to see the new ingredient.

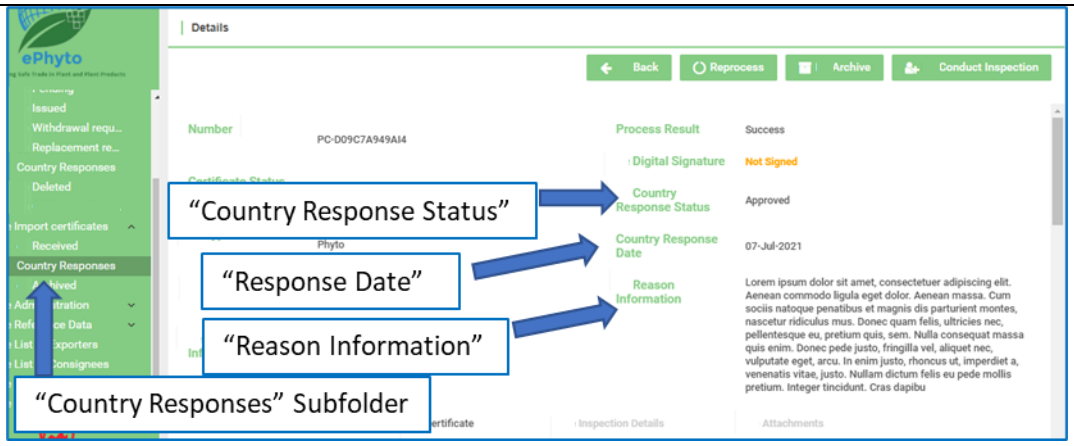
IGN-1901	Import process and country response views.
	
	Country response (SPSAcknowledgment): the acknowledgment response allows the receiving country to provide the exporting country with a response on an incoming electronic phytosanitary certificate.
	
	<u>How an Importing Country sends a Country Response to the Exporting country:</u>
	- As NPPO Admin go to System Settings to "Enable the Acknowledgments"
	- The NPPO will see the "Country Response" folder at both export and import levels
	- Then, as NPPO Officer click "Import Certificates"
	  • The "**Received**" subfolder includes all the imported Phytosanitary Certificates which status is "ISSUED". The NPPO Officer might have conducted the inspection already or not.
	  • The "**Processed**" subfolder includes all the imported Phytosanitary Certificates for which the NPPO Officer conducted the inspection and saved a country response for his/her own country records.
	  • The "**Country Responses**" subfolder includes all the imported Phytosanitary Certificates for which the NPPO Officer sent the country response electronically to the exporting country.

- The "**Withdrawn**" subfolder includes all the Phytosanitary Certificates that have been withdrawn by the exporting country.
- The "**Archived**" subfolder includes all the imported Phytosanitary Certificates that have been archived by the NPPO Officer.

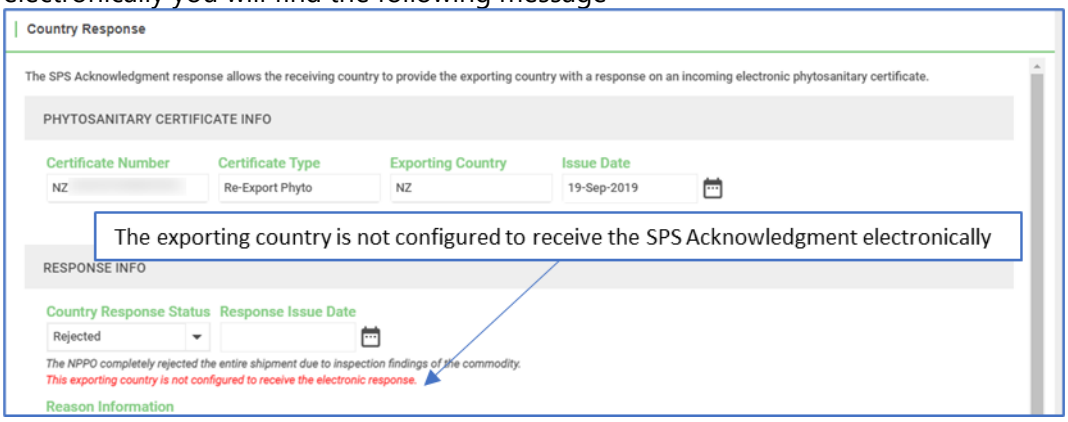
- Click "Received"
- Select the certificate you wish to view and then double click the certificate to open. Please note that **Country Response Status** is different from the **Certificate Status.** A **Country Response Status** could be one of the following:
  - **Approved:** The receiving NPPO has reviewed the document and the shipment and found no problems.
  - **Rejected:** The NPPO completely rejected the entire shipment due to inspection findings of the commodity.
  - **Partial:** The NPPO released part of the shipment but detected a problem with one or more of the commodities.
  - **Requested:** Replacement request is sent to the Exporting NPPO
  - **Subject to clearing**: The consignment is being held at the border and prompt action from the exporting NPPO is required.
- Click "Conduct Inspection" to conduct the inspection and click "Save"
- Click either "Approve" or "Reject" to be redirected to the "Country Response" screen. For example, click "Approve".
- By default, the system shows you the "Approved" status, however, you can still decide to change it to "Partial", "Requested" or "Subject to clearing".
- Select the actual "Response Date" from the calendar picker.
- If you wish you can also type more details in the "Reason information" (up to 500 characters) to provide further explanation to the Exporting country on why such response status has been selected.
- At this point you have two options:
  - Click "Save" to save the response for your own country records only. If you choose this option, the ePhyto will be moved to the "Processed" subfolder.
  - Click "Send" to send electronically the SPS Acknowledgment to the exporting country. If you choose this option, the ePhyto will be moved to the "Country Responses" subfolder.



Once sent, the Importing country can visualize all the responses sent to the exporting country in the "Country Response" subfolder under "Import Certificates". Open the relevant certificate to view further details.

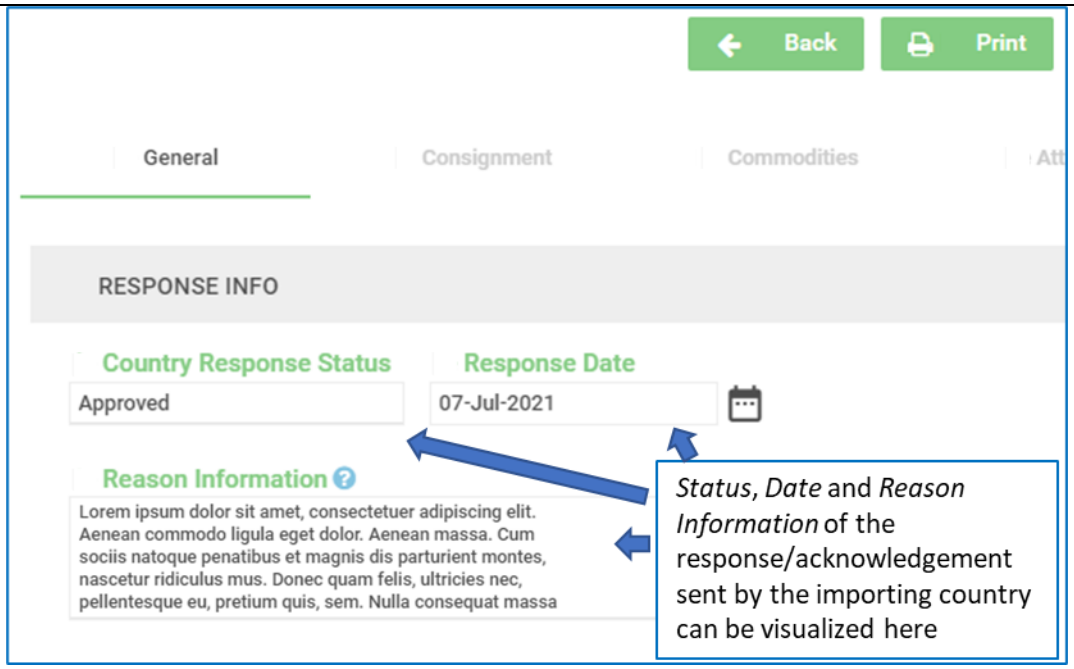
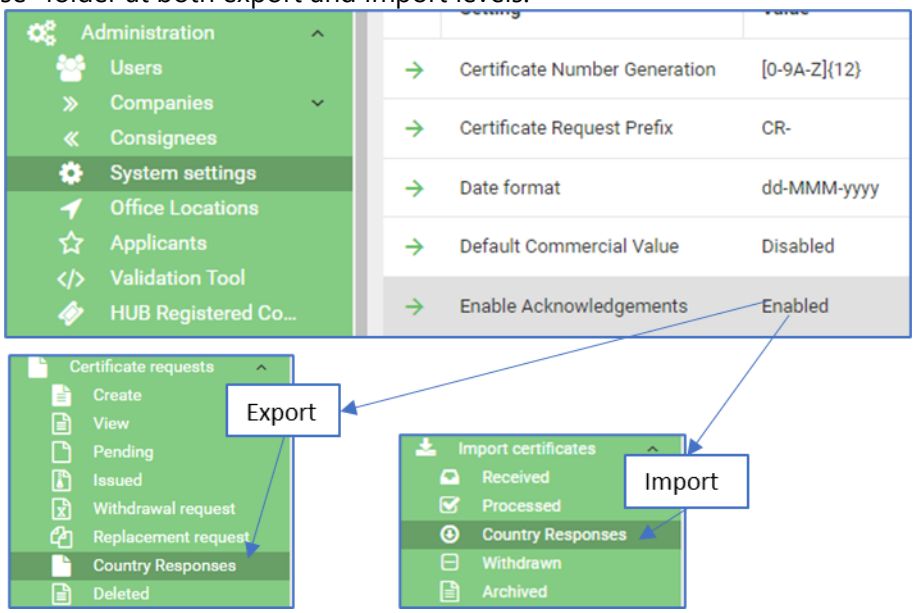


Please note that if the exporting country is not ready to receive the SPS Acknowledgement electronically you will find the following message



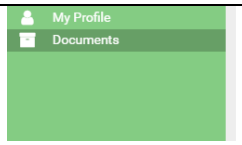
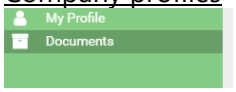
How an Exporting Country checks a Country Response sent by the Importing country:

- To be able to receive a Country Response the NPPO Admin will have to do the following:
  - Ask UNICC to enable the incoming Acknowledgments
  - Go to System Settings to enable the outgoing Acknowledgments. Once enabled, the NPPO will see the "Country Response" folder at both export and import levels
- As NPPO Assistant or NPPO Inspector or NPPO Officer click "Certificate Requests"
- Click "Country Responses"
- Open one of the ePhytos
- Here you can view the details of the response sent by the importing country for the relevant ePhyto.

	
IGN-1902	"Country Responses" menu item can be enabled/disabled by the NPPO Admin in System Settings > "Enable the Acknowledgments". Once enabled, the NPPO will see the "Country Response" folder at both export and import levels. 
IGN-1934 & IGN-1935	[French instance only] PDF template to display both English and French translation of the labels

3 User Manuals

Reference	Description
User Manuals (Last updated on:	1. Log in with your GeNS credentials 2. Go to "Documents" and click the relevant link NPPO profiles

13 March 2020)	 . **GeNS User Guide - NPPO Administrator** . **GeNS User Guide - NPPO Officer** . **GeNS User Guide - NPPO Inspector** . **GeNS User Guide - NPPO Assistant** Company profiles  . **GeNS User Guide - Company Administrator** . **GeNS User Guide - Company User**